



Quality Quest

www.time2meet.com/asq1508/index.shtml

April 2010 Volume 51 Issue 8

—IMPORTANT ANNOUNCEMENT—

Dear ASQ Section 1508 Member,

In support of the ASQ initiative of social responsibility, our Section elected to make a positive environmental impact by reducing the number of printed newsletters.

If you would like to continue receiving **the printed newsletter** via USPS, by **04/15/2010** please either

1. send an e-mail with your ASQ member number to voiceofthecustomer@asqtampabay.org,
2. respond to the Newsletter Opt-in Survey distributed via e-mail,
3. or provide your ASQ member number to me during the March or April section dinner meeting.

Please note that the printed newsletter will be sent to your preferred mailing address, as indicated in the "My Contact Information" at <http://www.asq.org>.

Starting with the May 2010 newsletter, only the members who opted-in and provided the ASQ member number will continue receiving the newsletter via mail. The Section 1508 monthly newsletter will continue to be distributed via e-mail as well as on the website to all members.

To continue receiving communications from the Section, please ensure that you either opted-in for the printed newsletter or have a valid e-mail address on record in "My Contact Information" at <http://www.asq.org>.

We would like to learn your ideas on how our Section 1508 can further fulfill the ASQ initiative of social responsibility. Please provide your suggestions to voiceofthecustomer@asqtampabay.org.

Thank you for your support!

Julia Sennikovski
Voice of the Customer Chair
ASQ Section 1508





ASQ Section 1508 St. Petersburg/ Tampa
DINNER MEETING Monday, April 12, 2010

Speaker: Jose C. Miranda
Consulting Engineer

**Topic: *A synopsis of the various requirements
of international regulations***

Join us on April 12, 2010, as Mr. Miranda guides the audience through the complexities of international regulations.

Mr. Jose C. Miranda, a Consulting Engineer, worked for 27 years at Power General, Data General and EMC Corporations.

Mr. Miranda, who specialized in Power Supply Product Safety certification, has vast experience in the International Product Safety Compliance field. He has worked with Regulatory agencies such as UL, CSA, TUV R, TUV A, NEMKO, GOST, IRAM, NOM and interacted with large companies such as DELL and HP.

Mr. Miranda provides consulting services to various groups in the design, evaluation and certification of small to large computers, telecom SPS/UPS and storage systems.

Mr. Miranda graduated from UMass Dartmouth with a BSEE. He is a member of ECMA and ITI (formerly CBEMA) and presently living in Bradenton, FL.

Pre-dinner Topic – “*Delivering Dynamic Presentations*”
by Sam Falco

Salvatore "Sam" Falco works for Quark, Inc., as a Quality Assurance Engineer. In addition to his career in software development, Sam has been a stage actor, voice actor, and a classroom teacher. A two-time graduate of the University of South Florida, Sam has a BA in History and an MA in English. He earned his CQIA in December and serves as the ASQ Section 1508 Historian.

See you all at the meeting.





Message from the Chair

We are approaching our Section's summer recess. As a reminder, we will not have our general assembly meetings in July and August. Thus, if you need those extra few recertification units (RUs), be sure to register and attend our next three meetings.

Haroon Abbu, our former Programs Chair has accepted a promotion, which unfortunately for us, caused Haroon to relinquish his duties with the St. Petersburg-Tampa Section. Haroon leaves vacant the positions of Programs Chair and Publicity Chair. Haroon is to be commended for having served our Section diligently for almost two years, while being fully employed and simultaneously pursuing his doctorate. Those of us, who have been attending our monthly dinner meetings, have enjoyed Haroon's behind the scenes labor through the many great speakers that have enlightened and entertained us.

Cristin Brickhouse, who has been with our Section for many years and recently volunteered to become our Arrangements Chair, has accepted a new position, which will require her to move out of this area. Unfortunately for us, this leaves another vacancy, or better, an opportunity for one of you to fill.

This past meeting, we were fortunate to have Mr. Kevin Gerrish, Director of Operations, Conax Florida Corporation, talk to us about "Change Management - Bringing LEAN into an Organization." Mr. Gerrish delivered an outstanding lecture, where he demystified the concept of LEAN and emphasized the importance of quality and high reliability on first use, especially for mission critical devices. Our pre-dinner speaker, Mrs. Patricia Farley, spoke to us about "How Social Networking can drive Innovation & Improvement in an Organization." Mrs. Farley reminded us that when we engage in micro-blogging, we are expanding our network by contacting not only the people that we know but also the ones that we do not know.

With the summer recess and available vacancies, this is a great time to consider serving your fellow colleagues, as a member of the board, for the next fiscal year. Please let me or another member of the board know if you are willing to help our Section finish the fiscal year strong, by volunteering for either of the positions mentioned above. If you would like to learn about other volunteering opportunities with the St. Petersburg-Tampa Section, I will be happy to discuss them with you. Remember that members of the board are entitled to additional RUs to be applied towards ASQ recertifications.

With you on the quality journey,

Victor

Victor Martins, CRE
Chair, ASQ St. Petersburg/Tampa, Section 1508



QARA Compliance Connection, Inc.

P.O. Box 448 * Odessa, FL 33556 * (813) 784-8457 * www.qaracc.com

QMS REQUIREMENTS TRAINING for the Medical Device Industry

Date: April 28-29, 2010

Time: 8:30 AM to 5:00 PM

Medical device manufacturers looking to sell product in the U.S. are mandated to implement and comply with the FDA's Quality System Regulation (QSR) codified under 21 CFR Part 820. Further, manufacturers looking to remain competitive and/or expand their distribution into other countries such as Europe and Canada, are often required to comply with ISO 13485 requirements. This 2-day course provides an in-depth review and perspective of the FDA QSR and ISO 13485 requirements.

This class is ideal for individuals responsible for developing, implementing, complying, managing and auditing an organization's QMS. Interactive discussion and mock exercises will assist participants in understanding and applying the requirements.

Highlights

- ◆ QMS Introduction
- ◆ Benefits of Compliance
- ◆ ISO's Process Approach
- ◆ FDA's Quality System Inspection Technique (QSIT)
- ◆ Key Terms & Definitions
- ◆ QMS Requirements Review
- ◆ FDA 483 Observation Examples
- ◆ General Auditor/Inspector Questions
- ◆ Interactive discussion and real world application through mock exercises
- ◆ Tips for Compliance
- ◆ FDA Enforcement Actions

REGISTER NOW!

SAVE \$100 off the \$995 registration fee by registering before 3/28/2010

CONTACT:

QARA Compliance Connection, Inc.
Phone: 813-784-8457
Email: info@qaracc.com
Website: www.qaracc.com/reg.html



SEMINAR/HOTEL INFO:

The seminar will be held at the:
Hilton Tampa Airport Westshore
2225 North Lois Avenue
Tampa, FL 33607
Tel: (813) 874-5008 Fax: (813) 872-0603

Announcing New Location for ASQ Testing for St Petersburg/Tampa ASQ Section 1508

Beginning June of 2010, our division will hold testing at the HSN campus in the auxiliary building directly across the street from HSN's main campus.

Signs will be posted at the entrance on 118th Avenue, just off of 28th Street in St Petersburg and at the front door where test takers can enter.

The proctor will check them in and direct them to where the test will be taken. Parking for test takers will be marked directly in front of the building. Please park just past all of the reserved parking.

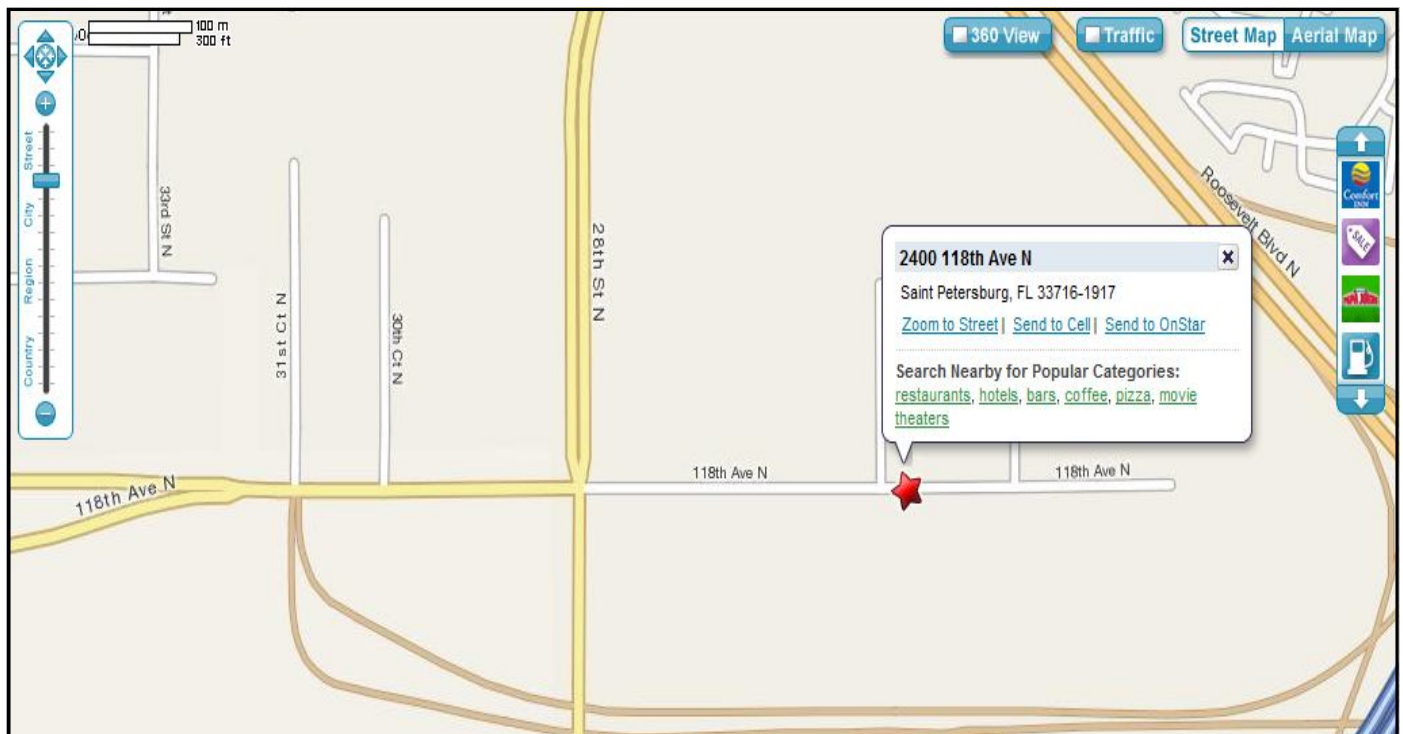
If you have any questions or concerns, please feel free to email or call me. My contact information is below.

Wendy M Williams
Certification Chair
Wendy.williams@hsn.net
727-872-5850

Address to HSN-Soho Building
2400 118th Ave. N.
St. Petersburg, FL 33716-1917

Directly across the street from the HSN main campus

MAP link: ==>>> http://www.mapquest.com/mq/1-jzp4*jJnDvZesymN6ewN





**Announcing
ASQ Section 1508 (St Petersburg/Tampa)
Group on LinkedIn**

ASQ Section 1508 (St Petersburg/Tampa) is now part of the well known professional online networking community: **LinkedIn**. With 60 million plus members and growing every day, it has become the best place to establish new contacts, stay connected with business partners & co-workers, and reconnect with old colleagues. Now you can expand your professional network by joining the ASQ St Petersburg/Tampa LinkedIn Group.

LinkedIn Group is a simple way for you to identify yourself as a member of a specific organization on LinkedIn so that other members within your organization can easily find and connect with you via your LinkedIn account. Once you become a member of a particular LinkedIn group, you will have access to identifying other LinkedIn members who are also members of the group to make a new connection.

LinkedIn has a very strict privacy policy, which you can read for yourself using this link http://www.linkedin.com/static?key=privacy_policy&trk=hb_ft_priv. You can join LinkedIn for free by using the link <http://www.linkedin.com/home>

Also, once you become a member of LinkedIn or already a member, you must request to be added to the ASQ St Petersburg/Tampa LinkedIn Group. Only current members of the section will be allowed to join this group. Here is the link to join ASQ St Petersburg/Tampa group on LinkedIn <http://www.linkedin.com/groups?gid=816317>

As with any third party tool, use of LinkedIn is not an endorsement. If you have more questions, please visit the FAQ section on the LinkedIn Groups page. We hope this will enhance your professional networking and career opportunities. For more information, contact Haroon Abbu, Programs Chair, ASQ Sec-

Looking For Presentation Files??

Electronic copies/slideshows of past presentations are now available online through a link on our website homepage: <http://www.slideshare.net/asq1508/slideshows>

Members Corner

**Professional Development!
Welcome New Members!**

*The Tampa Bay/St. Petersburg
Section of ASQ would like to
welcome our newest mem-
bers! We look forward to meet-
ing you and welcome your par-
ticipation in chapter meetings
and events.*

New Members

Mark Anderson
Cynthia Aylen
Melanie Brown-Harris
Sharon Gordon
Luis Lagera
Thomas Romanoff
Shatawn Tedesco

*For questions concerning
membership, please contact
Dionne Sanders at: 520-236-
8422 or 727-319-5703.*

**Share Your
Quality Topics!**

Please email the newslet-
ter editor at [kdun-
can48@yahoo.com](mailto:kdun-can48@yahoo.com)



ASQ Section 1508 St. Petersburg/ Tampa
DINNER MEETING

*Hilton Tampa Airport Westshore
2225 North Lois Ave
Tampa, FL.*

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

5:30pm-6:00 Registration

5:30-6:00pm Appetizers/Networking **
** Appetizers are provided at no cost to members by the section. **

6:00– 6:30 Pre-Dinner Topic

6:30pm –7:15 Dinner
Salad: Mixed Green Salad
Entrée: Flank Steak
Vegetable: Chef's selection of starch and vegetable
Desert: Chocolate Cake

Directions :

From St. Petersburg: Take I-275/ Howard Franklin Bridge and exit at Lois Ave (before Dale Mabry). Take left onto Lois Ave (north); Hilton is 3/4 mile on right.

From Clearwater: Take SR60 Courtney-Campbell Pkwy towards Tampa Airport. Turn south on Memorial Highway, then exit right onto Spruce Street exit. Follow Spruce St. 1 mile to N. Lois. Take a right on N. Lois. Hotel is 0.2 miles on left.

From Tampa: Take I-275 westbound past Dale Mabry and exit at Lois Ave. Take right onto Lois Ave (north); Hilton is 3/4 mile on right.

On-line Reservations: www.time2meet.com/asq1508/index.shtml

Reservations should be made by 4:00 PM, Thursday, April 08, 2010

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. **\$25.00** per member with a reservation (**\$10.00** if you are not eating) or **\$30.00** at the door (**\$10.00** if you are not eating) for guests and members without a reservation. **Only cash or check accepted at the door.**

If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**, payable to ASQ, for **\$25.00** (**\$10.00** if not eating) to our treasurer, **Robert Jacubec, 12561 92nd Way, Largo, FL 33773.**



P.O. Box 3005
Milwaukee, WI. 53201-3005

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Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

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Membership Statistics (as of March 2010)

Regular	249
Fellow	3
Senior	231
Associate	7
Student	20
Sustaining	3
Forum	3
Org Member	4
	=====
Total	520