



Quality Quest

Volume 43 Issue 4

<http://www.weiquality.com/asq1508/>

December 2001

ASQ Section 1508 St. Petersburg/Tampa

Next Meeting: *Monday, December 10, 2001*

Topic: Copyrights

A Presentation by David Roy Ellis, Attorney at Law

David Ellis is an attorney in the Tampa Bay area, Florida practicing computer, Internet and cyberspace law; copyrights, trademarks, trade secrets, and intellectual property law; corporation and business law; entertainment and arts law; and franchise, licensing and contract law. A graduate of M.I.T. and Harvard Law School, he is a member of the Florida and New York Bars and the American Bar Association's Sections on Science and Technology and Intellectual Property Law. He is also a member of the Computer Law Association, American Intellectual Property Law Association, Association for Computing Machinery (for which he is a National Lecturer), and the Florida Bar's Computer Law Committee and Sections on Business Law and Entertainment, Arts and Sports Law.

Dave is the author of the book, *A Computer Law Primer*. As an Adjunct Professor of Law, he teaches Copyright Law at the University of Florida Law School and for many years taught Intellectual Property and Computer Law at Stetson University College of Law.

Reservations are Required Details on Page 3

5:30pm – Networking
6:00pm – Special Feature
6:30pm – Dinner
7:30pm – Speaker

Please make your reservation by e-mailing Sophie [and](#) Glen so that if one of them is out of the office the reservation can still be processed... or try our on-line service at <http://weiweb.com/reservations>

Message from the Chair

Another month flashes by and before you know it, it will be Christmas. It seems like we only just had a Halloween party and already I am behind with my Christmas shopping. Such is the pace of life in the twenty-first century.

My personal and professional life continues at the same fast pace, almost out of control. This month I participated in an ASQ on-line chat about Section websites. I received an offer from a member to give a talk on the aircraft jet engine used in the SR71 Blackbird spy plane. I learnt about the attachment of tail-fins on Airbus aircraft and I continued to marvel at the high quality of our military personnel and equipment as they effectively completed mission after mission in Afghanistan. I also performed my duties as Treasurer for both the local section of the Institute of Electrical Engineers and my Homeowners Association. With all this going on I still managed to spend a week in Boston and a week in the south of France supporting flight trials at a French Airbase and sampling the local food and wine..... On reflection, I think that I may be neglecting my wife.

I tell you all this not because I think that you care about my problems or care about my poor personal time-management skills, but because I think I am like many other people who spend their time running from one fire-drill to the next and don't give themselves time to reflect on their activities, on their problems and on the many blessing in their lives. I am not the first person notice this fast pace of life, but I would like to take this opportunity to add my voice to the calls of "Slow down." I will let you know if I listen to my own voice!! Maybe I will make it a New Year's resolution.

I really enjoyed last month's section meeting as it was great to see our local talent in action with Sophie, Annette and Peggy giving an in-depth presentation on Transitions Optical. They seem to strike a nerve with the audience as the questions just kept on coming. Susan's talk on the management of blood banks hit all the right buttons. It was topical, informative and very entertaining even though she did end on the serious issue of wasted resources caused by dubious political decisions.

Enjoy the Holidays
John Conrad

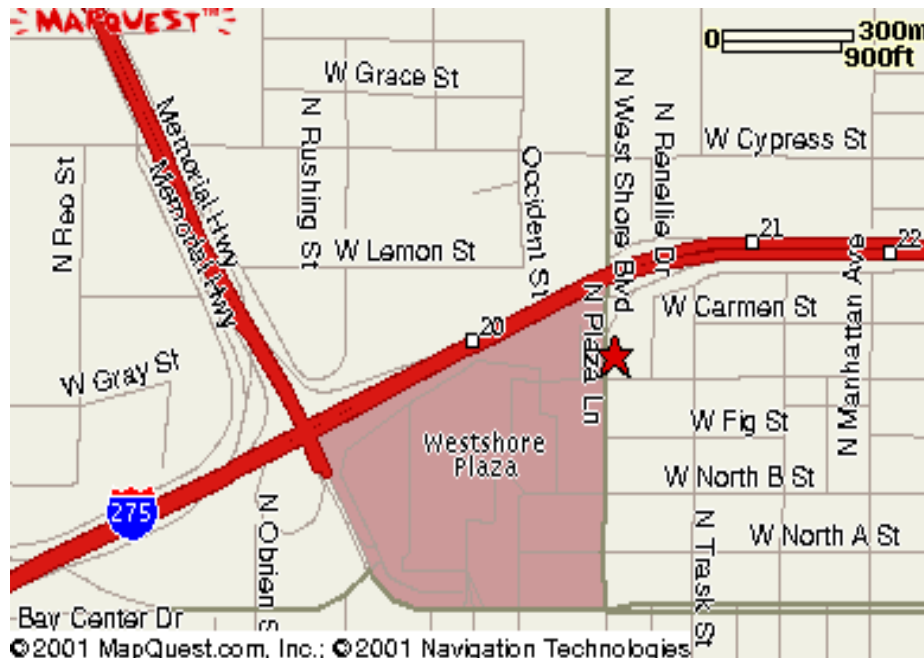
November Speaker
Susan Hudson
Soft Computer Consultants

Blood, why donate? That was the initial question in Susan's presentation on Quality System Essentials in Blood Banks, and Transfusion Services. Susan educated the ASQ chapter on several aspects involved in the benefits of blood donation, and donor requirements. She explained the technicalities of whole blood, packed cells, platelets, fresh frozen plasma, cryoprecipitate, and leukocytes. These consumable components all are derived from one pint of whole blood. Susan informed the chapter on the vast number of governing bodies involved in monitoring, and maintaining the quality of our nations blood supply, and the facilities that extract and store it. Susan explained the differences between standard blood banks vs. transfusion services, and the quality system essentials involved with-in the American Association of Blood Banks. Organization, Resources, equipment, supplier/customer issues, documentation, incidents, errors, corrective/preventative action, and process control were some of the items covered under quality system essentials, with-in the AABB. Susan shared information on other little known programs with-in the industry such as the stem cell, frozen blood, cord blood, direct donation, and marrow programs. The chapter was also enlightened, when informed that due to poor action with-in the media after the September 11th incident, valuable blood, and supplies were wasted. This was caused by the aggressive unnecessary campaign for the entire nation to "give blood". That action created overworked staff, which increased error rates, and risk of unacceptable donors donating during that period. It was refreshing to hear, and see one of our own local ASQ chapter members, standing at the podium, sharing knowledge, and information on a little known, but vital industry.

By: Carl G. Wilkerson, Programs Co-Chair

Location for Meetings:

Our meetings for the 2001/2002 year will be held at the Embassy Suites Hotel, 555 N. Westshore Blvd., Tampa. See Map below for directions.



Section 1508

Mission Statement

To serve our members and our community by providing:

- Current information on quality systems, concepts & practices
- Opportunity for networking
- Seminars & courses in quality related topics
- Assistance with professional certification
- Local connection to the ASQ National Organization

Directions

From St. Petersburg, Sarasota, Bradenton – take I-275N, crossing the Howard Frankland Bridge, take the first exit (20A), Kennedy Blvd., stay on Kennedy 5 lights to Westshore Blvd., turn left and go to the 2nd. Light and turn right. Embassy Suites Hotel 555 North Westshore Blvd. (813) 875-1555

ASQ Section 1508 - Monday, December 10, 2001. Dinner Meeting Embassy Suites Hotel Tampa Airport Westshore

Menu: Chicken Piccate with Lemon and butter Capers,
Salad, fresh seasoned vegetables, Chef's choice of starch, Dessert & coffee.

RESERVATIONS ARE REQUIRED

On-line Reservations <http://weiweb.com/reservations> to make a reservation

Please e-mail your reservations, with your phone number and company name to Sophie and Glen.

schicoineau@transitions.com

and Gcavanaugh@essilorusa.com

If you prefer you can still call the ASQ Reservation Hot Line at:

(813) 872-1500 x 2555

Before 5:00PM, Friday, December 7, 2001

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. \$20.00 per member with a reservation or \$25.00 at the door for guests and members without a reservation. **Only cash or check accepted at the door.** If you make a reservation and do not attend, the section must still pay for your meal. In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$25.00 to our treasurer, **Glen Cavanaugh**, Essilor 4900 Park St. N, St. Petersburg, FL 33709



Sharing Information

Jobs

We continue to receive information on job opportunities in the Tampa Bay area. Check the Jobs page of our Section Web Site for more information on Quality jobs:

<http://www.weiquality.com/asq1508/>



QA RA Compliance Connection, Inc.

Marie B. Teixeira
Principal Consultant

*FDA QSR/ISO 9000 Training
Quality Management System Compliance
Audit Assessment/Gap Analysis
FDA 510k's, CE Technical Files
Internal Auditor Training
Document Development/Flowcharting
Establishment Registration, Device Listings*

**P.O. Box 448
Odessa, Florida 33556
(813) 784-8457
e-mail: marie@qaracc.com
Website: www.qaracc.com**

QA RA Compliance Connection, Inc.

P.O. Box 448 * Odessa, FL 33556 * www.qaracc.com



Quality System Training Modules

These easy to use programs were designed to save you the time and money associated with developing internal training programs to meet ISO 9000 and FDA QSR requirements. Each module includes a CD ROM of the Adobe Acrobat® formatted presentation, an instructor's manual and a comprehension exam.

Available training modules:

- FDA QSR Overview
- FDA QSR Executive Overview
- FDA QSR Employee Overview
- ISO 9000:2000 Overview
- Design Controls
- Internal Auditor Training

Call us today at 813-784-8457 or Email: marie@qaracc.com for more information

**ST. PETERSBURG COLLEGE
ANNOUNCING A NEW PROGRAM**

QUALITY COMPLIANCE TECHNOLOGY

Associates Degree and Certificate

AVAILABLE AT SPC STARTING JANUARY, 2002

**For additional information, please contact:
Mr. Brad Jenkins, Director, Department of Engineering Technology
(727) 341-4378**

CERTIFICATION EXAM DATES

<u>Exam</u>	<u>Application deadline</u>	
CQE/CQA/CSQE/CQIA	December 1, 2001	
CQT/CRE/CMI/HACCP Certified Quality Manager Six Sigma Blackbelt	March 2, 2001	January 11, 2001
CQE/CQA/CSQE/CQIA	June 1, 2001	April 5, 2001

If you are interested in helping
proctor exams, please contact: Guerry Thode@ Thode@gte.net

Recertification

Please call Paul Racine if you need an information brochure on ASQ certification.
Mail recertification packages including all required supporting documentation to:

Paul Racine M/S 1171

Tel: (727) 768-8177

**Raytheon Systems Co.,
7887 Bryan Dairy Road,
Largo, FL 33777**

*****If you are interested in taking over next year as Certification Chair, please contact Paul Racine.*****

Training Schedule

Mark Puetz has been busy setting a schedule of training courses for the new year. Here is the tentative schedule of courses, all of which will be held on Saturdays.

January 2,	Basic Math Refresher
January 12, 19 & 26	A 3-day course on Design of Experiments for Batch & Continuous Process Manufacturing
February 2,	Fundamentals of Geometric Dimensioning & Tolerancing, GD&T
February 23,	Basic Auditing
March 2,	Quality 101
March 9,	Self-managing Work Teams
March 16,	GD&T Practical Application

E-mail mark for more information serapion@flash.net

Welcome New Members

Please Welcome the following Members to our Section:

Pilgrim Software
Malcolm Appleby
Anthony Povia
Richard Beach
Christine Denome
Michael Hoerl
Lanny Myska
Pravin Sequeira
Blain Shad

Digital Lightware
Parson/Brinckerhoff
Jabil Circuit Inc.
Systems Network
Intel
MMR International



Section Management Process

The SMP (Section Management Process) is a tool developed by ASQ to encourage sections to continually measure, address and improve member satisfaction. Section 1508 recently received recognition for reaching the SMP Commitment level. The SMP planning process provides a framework for organizing and managing section activities. In several meetings during July and August, the section officers developed the broad, long range goals for the section necessary for the Commitment level submission to ASQ. These goals are now being translated into a business plan containing metrics. Generation and adoption of this business plan will allow Section 1508 to progress to the SMP Implementation level.

Ed Pagnott
SMP Chair

Chamber of Commerce

There are three Chambers of Commerce in the Tampa Bay area: Tampa, St. Petersburg and Clearwater. We understand that Clearwater is the largest/most active one of the three and that the annual membership fee is \$200 to \$300. Our Section is considering joining the Clearwater Chamber as part of our goal of improving the Section's participation in the community. Do you have any experience with any of the Chambers that you could share with the Board? Are you a member of any of the three chambers? Would you be interested in representing the Section at chamber events? Do you think that it would be worthwhile for the Section to join?

Let me know what you think.
John Conrad
john@weiweb.com



Attn: J. Conrad
 19824 Wyndham Lakes Drive.
 Odessa, FL 33556

**NONPROFIT ORG
 U.S. POSTAGE PAID
 PERMIT # 2292
 TAMPA, FL**

Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

Board Members

Section Chair

John Conrad

E-mail: John.conrad@ieee.org

Tel: (813) 926-4004

Treasurer

Glen Cavanaugh

E-mail: Gcavanaugh@essilorusa.com

Secretary & Vice-chair

Heike Johnson

E-mail: Heike@tampabay.rr.com

Programs & Publicity Chair

Susan Hudson

E-mail: susan@softcomputer.com

Co-chair

Carl Wilkerson

E-mail: cgwa@eci.esys.com

Newsletter

Camilla Williams

E-mail: c4cwill@aol.com

Membership

Ruby Williams

E-mail: ruby.j.williams@lmco.com

Past Chair

Lauren Watson

E-mail: lhwatson@verizon.net

Education Chair

Mark Puetz

E-mail: serapion@flash.net

Co-chair

Greg Strohm

E-mail: gstrohm@stewart.com

Arrangements Chairs

Sophie Chicoineau

E-mail: schicoineau@transitions.com

Recertification & Membership Upgrade

Paul Racine

E-mail: pdra@eci-esyst.com

Examining Chair

Guerry Thode

E-mail: gthode@bigfoot.com

SMP Chair

Ed Pagnott

E-mail: Epagnott@aaronmed.com

Auditing Chair

Mark Anderson

E-mail: Manderson@gaf.com

Membership Statistics (October, 2001)

Fellows	4
Members	620
Seniors	34
Students	11
Sustaining	4
	=====
Total	673